

Dear participant

Thank you for your interest in the in-depth tour. We trust that you will have a most enjoyable time.

Please see the details below regarding the booking.

Details

- Two and a half hour tour
- Time slots available: AM (09h00 – 11h30) PM (14h00 – 14h30) Monday - Thursday
- Must be booked **at least one month in advance.**
- **Bookings are season dependent** (i.e. not during the busier seasons like December – January)
- All participants must complete indemnity form and send back to SANCCOB to confirm booking
- **Charge R550 p/p**
- **Pax. 4 individuals**
- Visitors are allowed to take photographs (no flash) but videos are strictly prohibited
- Includes the following:
  - Tea and coffee on arrival
  - Introduction in the education room
    - Include slideshow presentation, videos, images, taxidermy and organs
  - In-depth tour of the facility
    - Opportunity to change into gumboots (or wear their own if preferred) while walking around the facility
  - Have an opportunity to prepare the home pen fish plates for the rehabber
  - Home pen feed experience (chat with rehabber)
  - An opportunity to speak to one of the following:
    - A veterinarian
    - Research Manager
    - Education Supervisor
    - Rehab
    - Any other relevant permanent staff member
- Remember that an academic tour does not always involve the individual speaking to the veterinarian, rehabber and education manager. It all depends on what they want to get out of the experience.

Each member of the tour groups must complete the below table and indemnity form (page 2 -4) and send back to SANCCOB

CONTACT INFORMATION			
Full name:		Title:	
Physical Address:			
Cell number:			
Email:			

GENERAL INFORMATION				
Date of Birth (dd/mm/yyyy):		Age:		
If you are under 18 year old will a parent or guardian be accompanying you?				
Do you have any physical restrictions or limitations? <i>(We need to know so know how to accommodate you)</i>	Yes	No	Comment	
Do you have any medical condition we should be aware of?	Yes	No		
Do you have any allergies?	Yes	No		
Do you have any physical condition that can be limit your mobility?	Yes	No		
TOUR BOOKING INFORMATION				
What date are you booking for? (DD/MM/YYYY)				
Which time slot would you like to book for?	AM SLOT (09h00 - 11h30)		PM SLOT (14h00 - 16h30)	
Indicate by means of numbering (1-4) which staff member you would like to speak to based on preference	Veterinarian	Education	Rehab	Research
Emergency contact:			Telephone number:	
WHERE DID YOU FIND OUT ABOUT SANCCOB:				

**Please tick all the boxes below to indicate that you agree with the following:**

- I agree to be on time for the SANCCOB centre visit (staff cannot wait for me)
- I acknowledge the fact that the tour will not be extended in the event of me being late
- I understand the this may take place in all weather conditions and cannot be rearranged to suit my needs
- I have completed the indemnity form on the reverse side of this form
- I agree to be added to the SANCCOB mailing list as a form for SANCCOB to stay in touch

Participant's Name & Surname: \_\_\_\_\_ Participant's Signature: \_\_\_\_\_

Signed (day/month/year) \_\_\_\_\_

Witness (Name and Signature): \_\_\_\_\_

**SANCCOB (Association incorporated under section 21) (“SANCCOB”)**

1. I, \_\_\_\_\_, the undersigned in my personal capacity as a major adult over the age of 18 years (“Indemnity Grantor”); hereby acknowledge, agree and undertake in favour of SANCCOB, its directors, employees, representatives and agents including the landowners who grant access to their property and all their respective representatives and agents (“**the Indemnified Persons**”) that:
  - 1.1 the Indemnity Grantor is fully aware that the duties of a SANCCOB volunteer/intern/visitor may involve hazardous activities and the Indemnity Grantor fully accepts all the risks associated therewith;
  - 1.2 the Indemnity Grantor hereby indemnifies and holds harmless the Indemnified Persons against any claims occasioned as a result of my volunteering activities for SANCCOB, of whatsoever nature or howsoever caused, including, without limitation, any loss, including any loss or damage to clothing or property, injury, personal injury or loss of life, harm, illness, death or damage, including any other third party, of whatsoever nature and howsoever caused, including arising directly or indirectly out of any act or omission, including negligent acts or negligent omissions by the Indemnified Persons, including gross negligent acts or omissions by the Indemnified Persons and including any claim for consequential loss or damage, loss of profits or any claim by any of my dependants for loss of support, maintenance or other claims or damages, arising from my volunteering/internship activities for SANCCOB.
2. The Indemnified Persons do not accept any responsibility for any claim whatsoever arising from death, injury, illness or loss and/or damage to person or property occasioned as a result of or arising from my volunteering/internship activities for SANCCOB.
3. Each clause of this deed of indemnity is independent and severable from all other clauses.
4. The acknowledgements, agreements and undertakings in this indemnity shall be deemed to be made in favour of the directors, employees, representatives and agents of SANCCOB, capable of acceptance at any time.
5. This indemnity shall in all respects be governed by the laws of the Republic of South Africa, and all disputes, actions and other matters arising in connection therewith shall be determined in accordance with such laws.
6. I confirm that I have read and understand the importance and meaning of this liability disclaimer and indemnity.
7. I ACKNOWLEDGE that SANCCOB might from time to time take photographs of the participants and attendees of activities, and those photographs might be used in brochures and program advertising (the “Photographs”). I further acknowledge that as a result of my participation in SANCCOB’s programs and my presence at the SANCCOB premises, our/my image might from time-to-time be included in the Photographs. We/I hereby authorize SANCCOB and its agents to take, use, display, publish, reproduce and distribute any and all Photographs that include my image and to create derivative works based upon all such Photographs.

**I am an adult, aged 18 or over. I have read this agreement, fully understand its terms, understand that I have given up substantial rights by signing it and have signed it freely and voluntarily and without any inducement or assurance of any nature and intend it to be a complete and unconditional release of all liability to the greatest extent allowed by law and agree that if any portion of this agreement is held to be invalid, the balance, notwithstanding, shall continue in full force.**

Signed on (day/month/year) \_\_\_\_\_

**PARTICIPANT**

**WITNESS**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Name (print)

\_\_\_\_\_  
Name (print)

**Frequently Asked Questions**

**What should I wear?**

You will be outside for most of the tour. There is a chance that your clothes and shoes may get wet and/or dirty therefore you may want to bring a change of clothes/shoes. You will be given an apron but it is advisable to bring comfortable clothes that you not bothered by getting dirty. Shoes must be closed toe please!

**Can I take pictures during the program?**

Yes, you are welcome to take photos during your visit. Please make sure the flash is turned off. No video footage is allowed.

**What if I am late?**

If you are more than 15 minutes late, please call the education team at 021 557 6155. If you arrive late, the length of the program cannot be extended and some aspects will have to be omitted.

**What if I need to cancel?**

Any cancellations must be received seven or more business days in advance of the scheduled program in order receive a refund. Any cancellations received six business days or less are not eligible for a refund. Exceptions to the refund policy will be made on case by case basis and at the sole discretion of the Program Manager.

**How do I confirm my booking?**

In order to limit cancellations and slots being held up for no shows, we need to ask for a full payment a week before the booking date. This can be done via EFT/PayPal/PayFast. Please indicate which method you prefer and the correct details will be sent to you for payment.